

Voids Forum

23 September 2026, 10:00am – 11:30am, Online, Teams

Agenda

10:00 Welcome, introductions and housekeeping

Siân Humphreys, Interim Director of Property, Bristol City Council and Forum Chair

Improving Voids: Energy Management and Performance

Void Energy Management – electric keys, EPCs, EV Charger installations

A practical session exploring how housing providers can effectively manage energy-related requirements during the voids process. From electric key management and EPC compliance to the growing role of EV charger installations, this part of our session will examine how organisations can streamline delivery, reduce delays and ensure homes are ready for future energy demands.

Charlotte Stevens and Michael Saunders, Green Energy Switch

The Latest Trends in Voids Performance

Using Housemark's national monthly pulse data, John will provide an up-to-date view of voids performance across the sector. The session will highlight emerging trends, key performance challenges and areas of improvement, helping delegates understand how their organisation compares and where opportunities exist to drive further efficiencies.

John Wickenden, Research Manager, Housemark

11:05 Discussion session including member priorities and challenges.

11:20 Wrap Up & Key Takeaways

11:30 Next Steps and close

Siân Humphreys, Interim Director of Property, Bristol City Council and Forum Chair