

Customer Account Manager

Customer Account Manager (Manchester)

Salary package: up to £41,598 per annum, plus company car allowance

Location: Homeworking (with travel).

HouseMark is the social housing sector's leading provider of business intelligence services. We are the largest UK wide member network for housing organisations, providing access to an unparalleled customer base.

We are planning to build on our previous success by creating a new team of business development experts and are looking for a Customer Account Manager to join the team.

The successful candidate will be confident in adapting to the culture of a not for profit sector, but will be a champion of customer service, constantly looking for opportunities to meet and exceed clients' needs. They will enjoy the challenge of growing a business, but also be comfortable working in cross functional teams. A natural relationship builder, they may not have expertise within housing, but will be skilled at acquiring new knowledge, spotting potential growth and converting the opportunity.

We have been providing comparative housing data, insight and associated services for a number of years, therefore ensuring our members derive value from the services we provide remains of key importance and is a critical part of this role.

The rewards

Staff benefits include:

- 28 days annual leave
- Social Housing Pension Scheme - defined contribution scheme
- Non-contributory accident and sickness cover
- Optional private medical insurance

The closing date is **21 January 2019**.

How to apply

For more information on the role and HouseMark please email jobs@housemark.co.uk for a candidate pack.

Applications will be in the form of a CV and a supporting statement to jobs@housemark.co.uk.

Further information

For an informal chat about the post, please contact Duncan Forrow on 07718 565581.