

Anti-Social Behaviour Accreditation

This Accreditation helps you demonstrate how you're responding to anti-social behaviour (ASB) - a key concern for tenants.

You will have your ASB service assessed against the sector-owned ASB standard 'Respect ASB Charter for Housing'. The Accreditation offers the housing sector's only independent validation of compliance with the Charter's Commitments and Building Blocks.

It's a chance to show your stakeholders that you're serious about ASB.

With this Accreditation you will:

- Show accountability
- Empower your tenants
- Benefit from independent review of your existing processes
- Get recognition
- Recognise staff contribution
- Stimulate continuous improvement
- Learn from and compare with others
- Uncover evidence to support your value for money initiatives.

The process:

We provide support and guidance during the course of the Accreditation, with a strong focus on good practice and continuous improvement.

The process is designed to offer an independent challenge to landlords' self-assessment and critically challenge ASB services.

Trained and experienced tenant assessors are a core part of the team and ensure the process is outcome focused.

The Accreditation is for all social landlords and is awarded for three years. It's independently validated by HouseMark.



For more information about HouseMark's accreditations, please contact us on 024 7646 0500 or email info@housemark.co.uk.